



## All Day Health Centre GP Practice closure

The All Day Health Centre GP practice is closing on Friday 30 September following a decision by NHS England to decommission the service. This includes the emergency/urgent appointments service available for Wirral patients who aren't registered with the practice.

Patients who are currently registered with the practice will have received a letter from NHS England informing them of the changes and advising them to register with a different practice.

The nurse-led Walk-in Centre and GP Out of Hours service which run from the same venue will continue to operate as normal.

## Do you have a patient requiring physiotherapy or osteopathy?

If you have a patient requiring **physiotherapy** or **osteopathy** you can refer them to WCT. Our waiting times may be much shorter than you expect from our expert Physiotherapy team who also offer **Osteopathy** which our Medical Director personally recommends for particular cases

Our staff are specially trained to assess a patient's back, neck and shoulders and provide manual therapy and postural advice. We also run dedicated back rehabilitation classes and have specialised rehabilitation gyms where progress can be tailored to individual needs.

You can also refer patients with foot or ankle pain. We can advise how to overcome it and work directly with the podiatry service for individual assessments. Our therapists can also provide osteopathy and acupuncture, as well as walking aids and bespoke hand splints.

If your patient requires physiotherapy or osteopathy, refer them to Wirral Community NHS Foundation trust - your NHS provider. 100% of our physiotherapy patients would recommend us to their friends and family

## Sexual Health Wirral launch new interactive website

Our Sexual Health Wirral team has launched a new interactive website [sexualhealthwirral.nhs.uk](http://sexualhealthwirral.nhs.uk) The website is full of information about looking after your sexual health, how to prevent sexually transmitted infections, how to access local help and support and encouraging a healthy, happy and safe sex-life.

There are also features about lifestyle and contraceptive choices and details of the partner organisations the team work with.

You will also find a section dedicated to **professionals**, providing you with quick access to information relevant to you, such as access to the services we provide including our Psychosexual Service and Specialist Clinics and referral pathways. Referrals into the Psychosexual Service and Specialist Clinics can now be completed online

and submitted direct to our service. Alternatively you can complete and save the referral form on your desktop and email it to the service or print it off and post it back to the team.

The professional section also includes information around the National Chlamydia Screen Programme which the service oversee, child sexual exploitation and the local referral pathway and the latest guidelines around female genital mutilation (FGM).

The team will be expanding this section of the website over the coming months.

If you are signposting any of your patients into the service please direct them to the [new website](#) for the latest information and clinic timetable.

## Do you know about our Ophthalmology services?

Our consultant-led ophthalmology service provides highly specialised out-of-hospital care for patients aged over 16 who are showing symptoms of a complex eye condition to ensure their condition is diagnosed and treated/managed quickly to prevent long term eye problems.

We can treat a wide range of conditions including glaucoma, persistent blepharitis, gradual onset ptosis, iritis, naevi and many more. Download our [A5 flyer](#) for a full list of conditions.

Referral to the service is easy too. Patients can be referred to the service by a GP, practice nurse, optometrist or optician using the GOS18 referral form and emailed to [wcnt.wirralprimarycareophthalmology@nhs.net](mailto:wcnt.wirralprimarycareophthalmology@nhs.net) (please ensure this is sent securely) or safehaven fax: 0151 201 4187.

Patients will usually be seen within two weeks and we guarantee to provide feedback about each referral so you know what treatment has been provided and details of any prescriptions required.

Here's what some of our patients say:

*"Extremely friendly staff and quick service."*

*"Fast, informal, much easier and quicker than a hospital visit."*

## Infection Prevention & Control Service awareness posters

Our Infection Prevention & Control Service provides specialist expert advice, support and training to health and social care professionals, nurseries and schools but did you know they also provide support and advice to members of the public?

To help ensure that your staff and patients know how they can contact the service with any queries or concerns posters, we've developed some posters and we need your help!

- Please download and display the service's [healthcare professionals poster](#) prominently in your staff areas
- Please download the [patient/public poster](#) and display it in your waiting areas/noticeboards

If you have an old service posters on display please can these be replaced.

Find out more about the Infection Prevention and Control Service here or by calling 0151 604 7750 (Note: there is an answerphone facility out of hours with contact information for the Public Health On Call system for anyone who may need it).

## Liscard Community Nursing Team

The Liscard Community Nurses have moved bases from Victoria Central Health Centre to **-Water Street Clinic Wallasey, CH44 8AP**

The telephone and Fax numbers remain the same. Tel: 0151 604 7321 Fax: 0151 638 8011

Leg ulcer clinic will still be delivered from clinics in Victoria Central Health Centre.

## Don't dipstick urine from catheters

There is no value in using this test with catheter specimens. GPs are advised to take the urine sample from the needle free port on the catheter bag with a syringe and send it directly to Microbiology.

This is because there is no relationship between the level of pyuria and infection in people with indwelling catheters (the presence of the catheter invariably induces pyuria without the presence of infection). To ensure that urinary tract infections are diagnosed accurately and to avoid false positive results, dipstick testing should not be used.

*Urinary tract Infection in Adults NICE Quality Standard 90, June 2015*

<https://www.gov.uk/government/publications/urinary-tract-infection-diagnosis>